







Program Quality Director – James Hippolite – Report – July 2022

Program Quality Director's Vision

Following in the footsteps of Wendy Wickliffe, I have a strong legacy to build upon. My personal motto this year will be **Process of Continual Improvement**. This recognizes that the journey to perfection, while never achievable, is its own reward. We improve through striving for something greater than our present circumstances.

Program Quality Director's Mission

There are four education initiatives I wish to implement.

 RESPECT	Respect the Tangata Whenua Form a few specialist teams with all necessary skills to create a Māori translation of the Presentation Mastery Pathways track, including, but not limited to: <ul style="list-style-type: none">• Translators• Researchers• Technical Writers• Project Managers	 SERVICE	Serve the Members Training of judges for contests will be a particular focus of mine this year, so that there are “no surprises” when it comes to what makes for a good contest speech.
 EXCELLENCE	Quality Training creates Excellence Provide streamed Club Officer Training for new officers which will differ from the training offered to advanced officers.	 INTEGRITY	Integrity – Doing what we say Sister Areas – working together – smarter not harder. These may or may not be within the same Division. With Hybrid meetings, any combination may be possible.

As you can see, we have an ambitious programme of work (you have no idea how difficult it is for me to write “program”) cut out for us. However, with your assistance, I believe we can not only recover from lockdowns, but we can also now start to thrive again.

In my day-job as a Systems Integrator, I see the benefit of having people, processes and technology working together towards a common goal. As Toastmasters, we have a common goal, “to provide a supportive and positive learning experience in which members are empowered to develop communication and leadership skills, resulting in greater self-confidence and personal growth.” It has worked for me. Will you help me to help you to offer this experience to friends and family in your community?